

# Communities Connect

*Piloting Regional Collaboration in Project Access*



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Linda Nilsen-Solares, MPA

Executive Director



Project Access NOW

*Connecting people to health care. Today.*





# What is Project Access?

Volunteer Physician Network

Safety Net Augmentation

Hospital Collaboration

Access to pharmaceuticals

Transparency and Equity

Recognition

Increased access with same resources



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# Regional Demographics

Multnomah County

Washington County

Clark County

Clackamas County



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# Regional History

Boundaries – Oregon/Washington

Previous failed attempts

Local Politics

Local Efforts

Hospital Systems – Challenge/Opportunity





# Relational Challenges

“Standing around the edge of the pool”

Need all players

Players have different comfort levels

What about equity between hospitals?

Between physician groups?

Involvement in collaborative process

the magic of being in the same room

**NOT WWII Collaborators!**





# Operational Challenges

## **Whose job is it anyway?**

Definition of local/regional roles

Regional “Floor” – Local “Furnishings”

## **Whose needs win?**

Patients, volunteers, hospitals, staff

## **How do we do this?**

Communication Strategies (or Not)

Styles

Expectation Management





# The Evolution of Collaboration

**Coordinate**

**Cooperate**

**Collaborate**

**Shared vision – shared values – trust –  
shared successes**



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# Challenges and Successes

**This is NOT business as usual**

**Collaborative Relationships**

**Interpersonal Skills**

**Persistence**

**The whole > the sum of the parts**

**Awareness – Support**

**“Enlarging” the pool of resources**

**Effective and Efficient steps forward**





# The Process and the Product

**It is who you know and how well you can play in the sand box!**

**Relationships open doors and unleash resources.**

**Positive people want to be a part of something positive – people matter!**

**A commitment to collaborative process and a solid foundation of success are the platform – the sky is the limit.**